

Who We Are

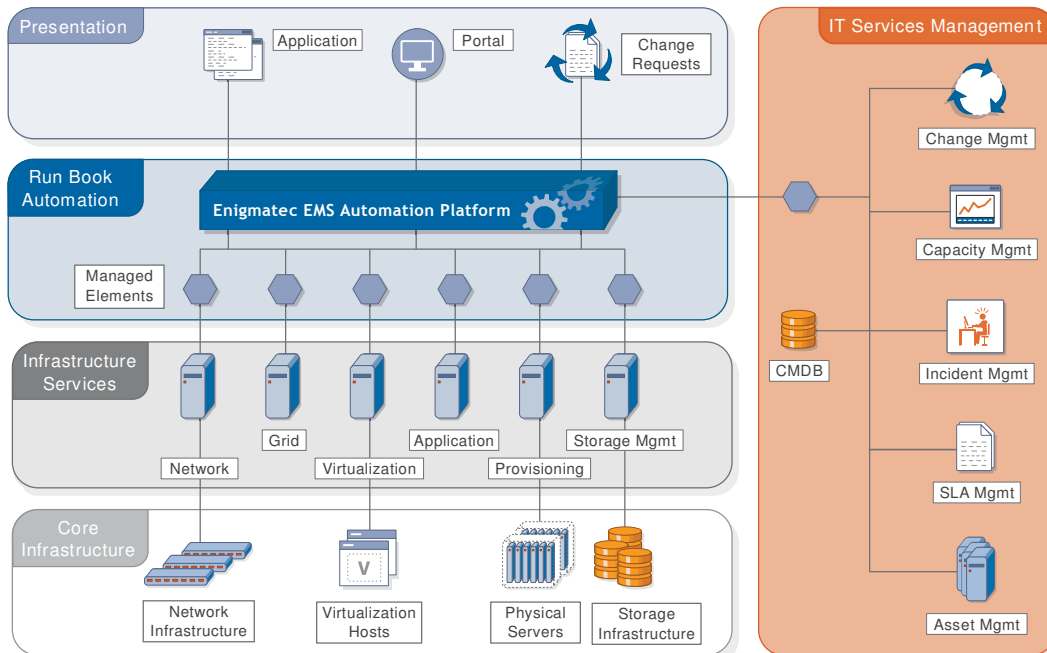
Enigmatec is the leader in IT Process Automation (“Run Book Automation”) solutions for today’s mission-critical, virtualized IT environments. Founded by industry-leading pioneers with proven reputations for delivering enterprise-class software, our mission is to deliver best-in-class automation solutions that reduce the complexity, cost, and challenge of IT operations throughout the enterprise, from the business unit to the entire data center. Our vision is to be a core technology provider for the *next generation* data center, one in which flexible, self-service, on-demand IT infrastructure is a reality. We have a global reach, with offices in London and New York, and count global leaders in the financial services and telecommunications industry among our distinguished clients.

Founded in 2002 to commercialize advanced distributed-systems research from Cambridge and Edinburgh Universities, Enigmatec is a privately held software company backed by Amadeus Capital Partners, Intel Capital, Pentech Ventures and Herald Ventures.

What We Do

A New Approach to IT Automation

The Enigmatec award-winning Enigmatec Management System (EMS) automates the management and control of complex IT processes. By linking together the IT management, provisioning, support tools our customers rely on today, and providing a powerful distributed workflow platform in which to design and deploy IT operations workflows, we deliver “run book automation” - the integration and orchestration of IT teams’ daily operational tasks and procedures. Whether it’s a self-service request for a new virtual machine, automated response to a new service ticket being generated, automatic failover and disaster recovery, or on-demand provisioning of new servers or storage, any IT operational workflow can be streamlined with EMS. Our customers are relying on EMS as the foundation for their Information Technology Infrastructure Library (ITIL) initiatives, which aim to automate all aspects of IT service delivery, including configuration/change, incident/problem, release, and capacity management processes.



Our Technology

Enigmatec's award-winning **Enigmatec Management System (EMS)** automates the management and control of complex business applications and infrastructure by dynamically allocating computing resources to the applications that need them, in real-time and with little or no manual intervention. EMS is offered as a flexible, extensible automation platform with managed element integration to major third-party servers, software, and devices. Combined with the following features, EMS is the most complete policy-driven automation platform available today.

- Patented peer-to-peer command and control **Automation Platform**
- Powerful **Workflow Engine** or **Integration to 3rd Party Workflow Tools**
- Existing Pre-built managed element integrations to many major **third-party platforms and applications**
- Sophisticated real-time **Operations Portal** for service-level management
- Graphical **Policy Design Studio** for seamless integration to existing infrastructure

Enigmatec offers a number of packaged end-to-end automation and control applications built upon EMS.

For today's dynamic virtualized environments, **Enigmatec Virtual Orchestrator (EVO)** significantly reduces the administrative burden of provisioning requested virtual machines and eliminates the heavy lifting of ongoing lifecycle management. EVO automates your IT workflows and orchestrates the multitude of technologies required to provision, configure, allocate, and reclaim virtual resources.

Building upon our experience with managing virtualized environments, **Enigmatec Automated Disaster Recovery (ADR)** has been developed to simplify all aspects of disaster recovery operations: creation, deployment, management, and monitoring. ADR is designed to work with the processes and management tools you have today, with little or no reconfiguration of existing systems. ADR provides powerful recovery workflow modeling to address the needs of geographically and functionally distributed operations teams.

Business Applications

Our customers also use EMS to automate other key IT challenges, including:

- ITIL-Compliant Run Book Automation
- Automated Server Provisioning and Lifecycle Management
- Virtual Environment Management
- High Availability & Disaster Recovery
- Resource Allocation for Utility Computing
- Server and Tool Consolidation
- Mapping SLAs to Resource Allocation
- Server Utilization and Performance Management

Partners

Enigmatec has partnerships with many of today's leading IT solution providers, including IBM, Sun, Intel, Unisys and more.

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